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David Betts
Strategic Services Team

**Deloitte Touche
Tohmatsu
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February 3, 1998
David Betts
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Dear Milton,

I wish to extend my personal appreciation for your excellent work and professional bearing here at the Olsten Corporation Project REACH engagement. It is not an exaggeration to say we could not have succeeded without your dedication and talent.

From the beginning of your work in June, 1997, through the successful transition in February 1998; I have found your technical advice to be unbiased and of great value. Your ability to explain Solaris and generic UNIX technical issues coupled with your expert knowledge of the Sun Ultra Enterprise hardware platform provided the means to build a stable yet state-of-the-art environment for our Oracle database applications.

In particular, I admire your ability and willingness to tackle the tough technical challenges involved with Solaris and EMC disk storage units, and the Veritas High Availability for Solaris and Oracle products. I have not forgotten the numerous late evening hours you spent here at Olsten to make these systems a reality in a very tight time frame.

You are to be congratulated for the cooperation shown in transferring your knowledge of the systems to the permanent Olsten UNIX Systems staff. In a very real sense, you provided an invaluable service to Olsten in building this staff. Your example, setting a high standard of technical excellence and accountability by which the permanent staff is measured; is a key factor in the success of Olsten's system personnel.

Milton, I wish you the very best in your future engagements. I look forward to the opportunity to work with you again.

Regards,

